

JOHN B. LACSON COLLEGES FOUNDATION-MOLO, INC.
Research Department
Iloilo City

JOB PERFORMANCE AND WORKING ENVIRONMENT OF EMPLOYEES AT A
WELL-KNOWN RESTAURANT IN AREVALO, ILOILO CITY

An Undergraduate Research Presented to the
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Bachelors of Science in Cruise Ship Management

by

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Abstract

The purpose of this study was to ascertain the job performance and working environment of employees at a Well-Known Restaurant in Arevalo, Iloilo City. The data of this descriptive research were gathered with the use of "Job Performance Rating Scale" and "Working Environment Rating Scale" designed by the researchers. The respondents of this study were the 50 employees of this restaurant in Arevalo, Iloilo City. Descriptive statistics employed were frequency count, mean, and percentage. No inferential statistics was utilized in this study. The findings revealed that the job performance of employees in this restaurant in the District of Arevalo, Iloilo City was "highly effective" as an entire group and when grouped according to different categories except those employees who were between to 18-26 years old and those female employees. The working environment of the employees was "highly desirable" as an entire group and when

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classified according to different categories such as age, gender, position, educational attainment, and length of service.